



# MORRISTOWN PARKING AUTHORITY

Dear Valued Customer,

The Morristown Parking Authority (MPA) has embarked on an exciting new program designed to improve your parking experience. Starting in 2024, the MPA will begin rolling out a new Parking Access and Revenue Control System (PARCS) and permit management software.

The new system will allow for speedier exit times and will provide new customer amenities, including a web portal (MPA Customer Portal) where you will be able to view and manage your parking account.

Your current parking privileges will not be affected or interrupted. Please locate your parking permit type below for additional information.

### **Scan Cards / Ann Bank, Dalton, Dehart, and Mall Lot**

Your existing scan card(s) will need to be replaced with new scan cards. You will be required to set up your account in the MPA Customer Portal in order for your new credentials to be issued.

Ann Bank will be the first to go live, followed by Dalton/Mall, then DeHart. Please be on the lookout for additional instructions/communications in January.

### **Hang Tags / Lots 3, 8, 10, 14, and 15; Vail and Early Street Decks**

Parkers will be processed with the same credentials; however, customers will need to sign up in the MPA Customer Portal to continue receiving monthly parking credentials. Please be on the lookout for additional instructions/communications in January.

### **Part-Time Employee Debit Program**

Your existing debit cards will need to be replaced with new debit cards. Current debit cardholders will be asked to re-apply through the MPA Customer Portal and provide proof of employment in downtown Morristown in order to obtain a new debit card.

Loading value onto Debit Cards will be self-managed and payable at the MPA office or at any Pay Station. The program is being discontinued at the DeHart Garage; however, your new debit card will be valid at BOTH the Ann-Bank and Dalton parking garages. Please be on the lookout for additional instructions/communications in January.

### **New Permit Type – Day Passes!**

A discounted permit type called a “Day Pass” will be available at selected locations. These limited-access scan cards will be valid between the hours of 6 am and 6 pm. [The 2024 Rate Schedule](#) indicates where day passes are available.

### **Rate Increases**

Due to inflationary pressures, the cost of a [monthly parking permit will be increasing](#) to \$115 at the DeHart and Dalton garage and \$70 at Lot 10.